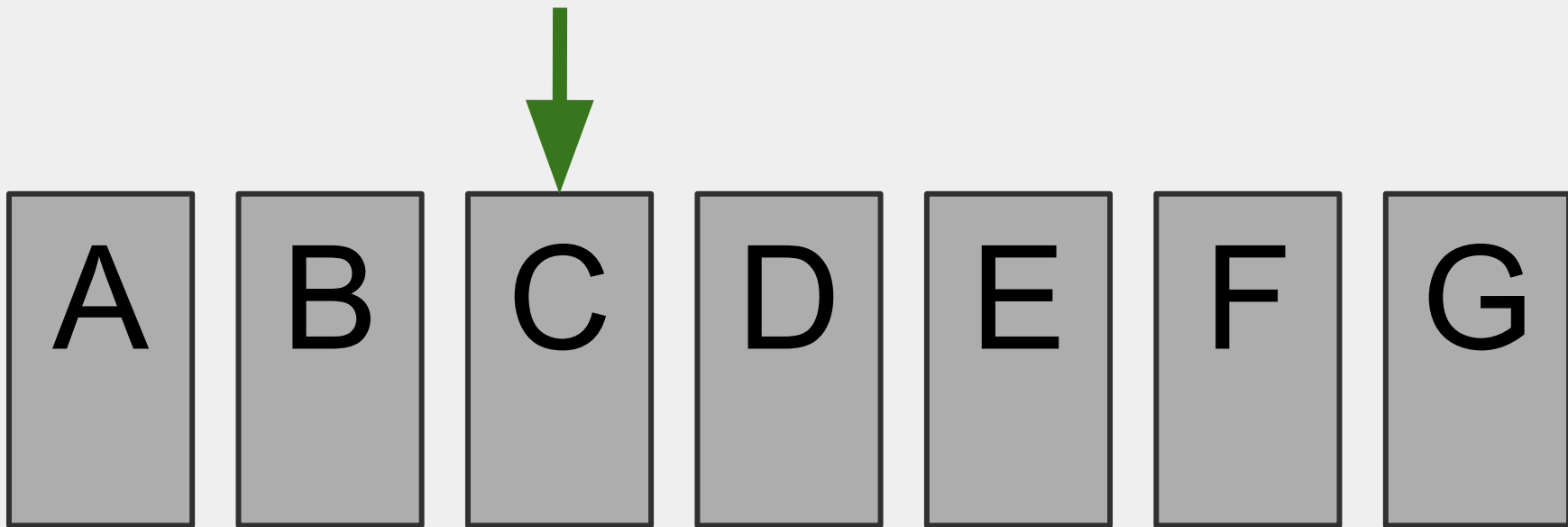
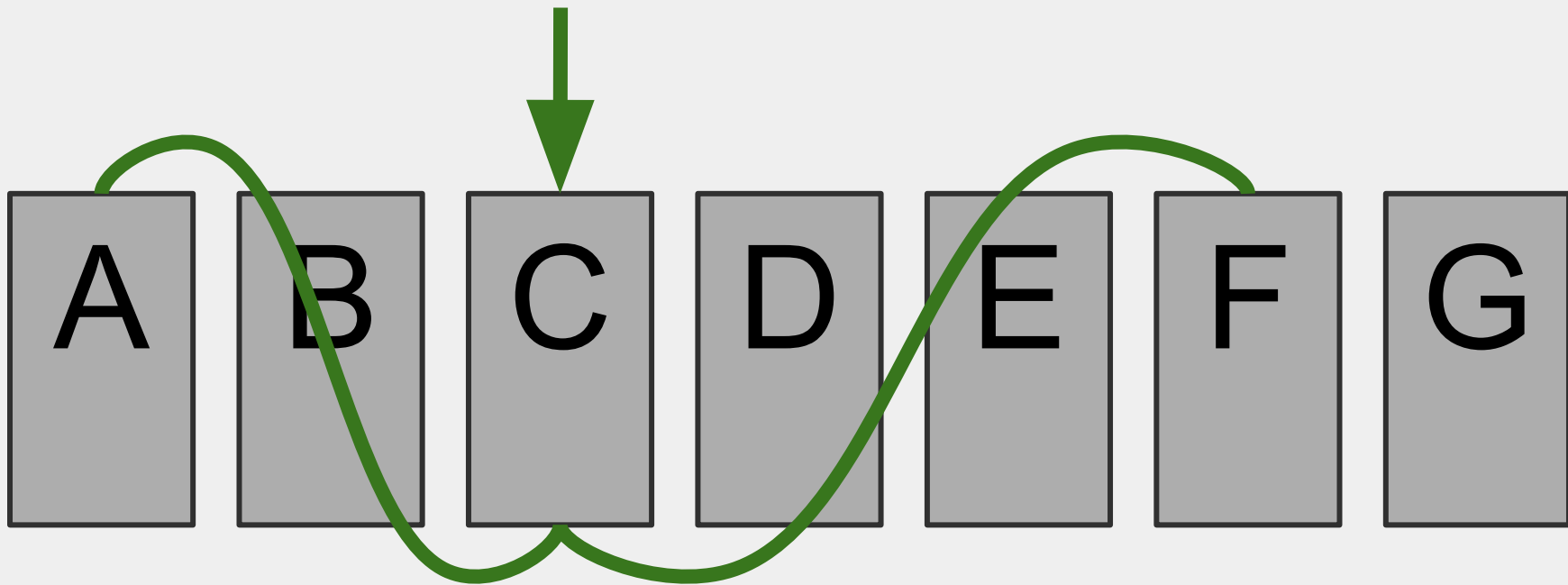
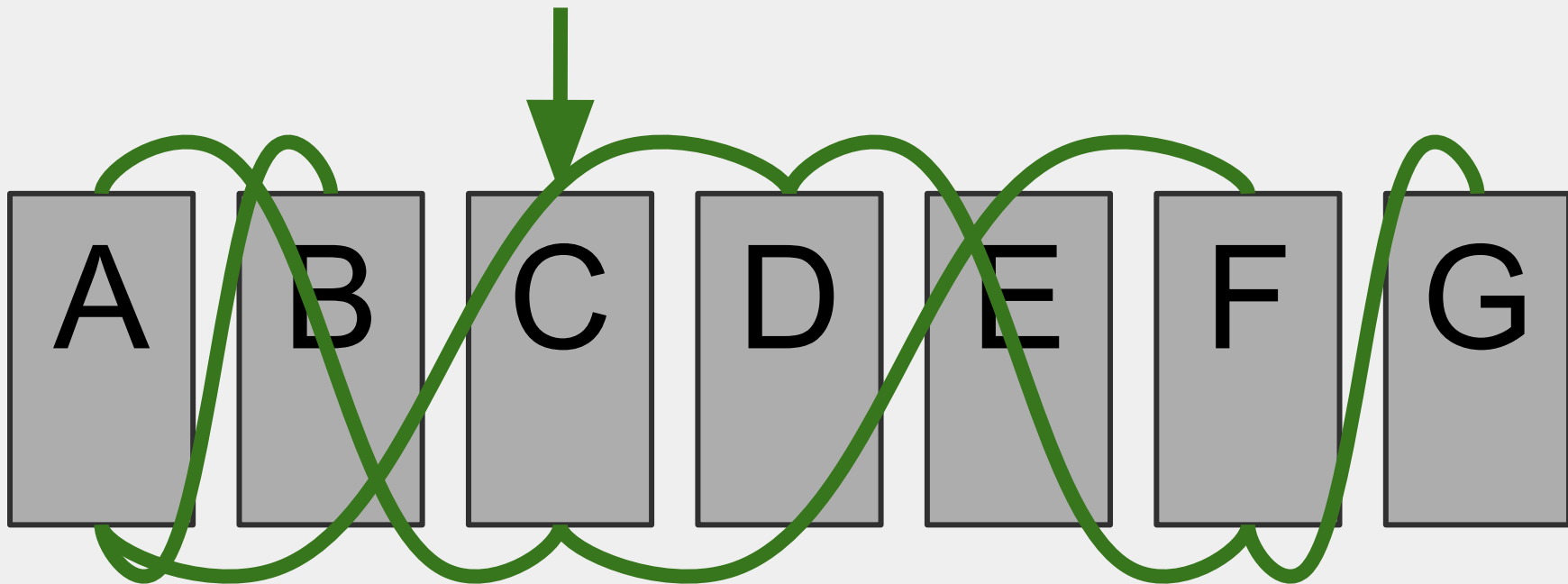


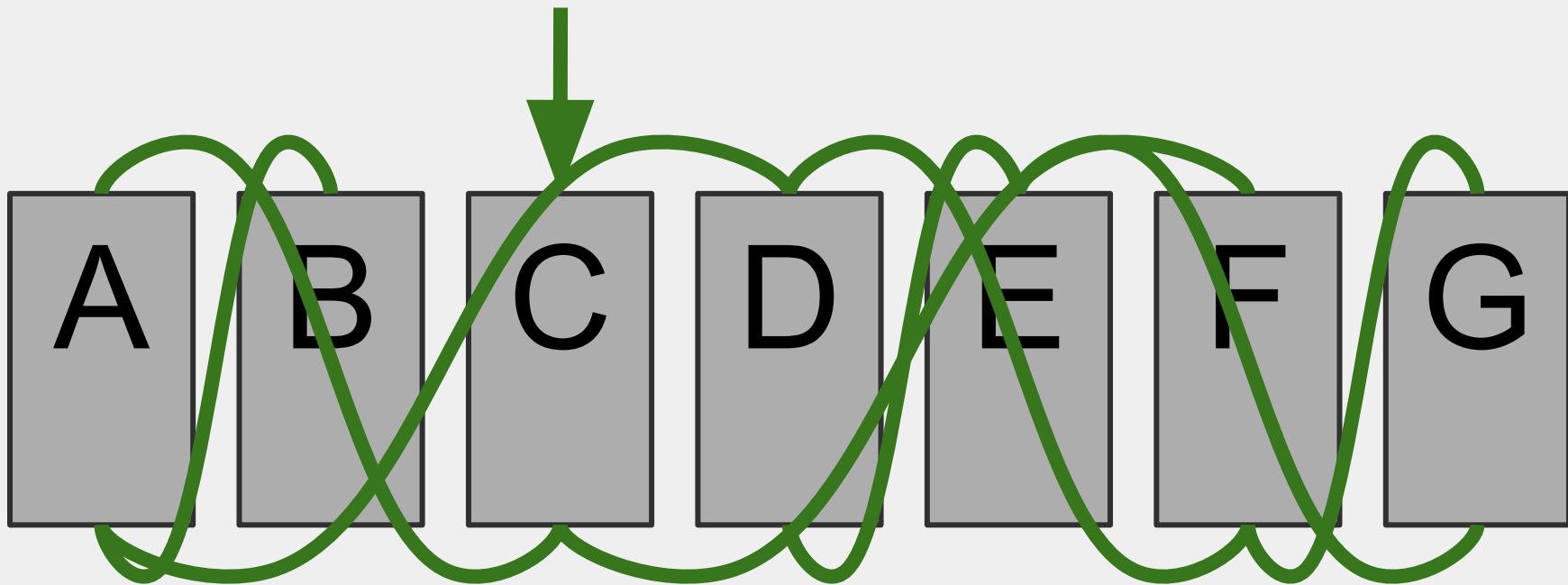
Deprecating Simplicity

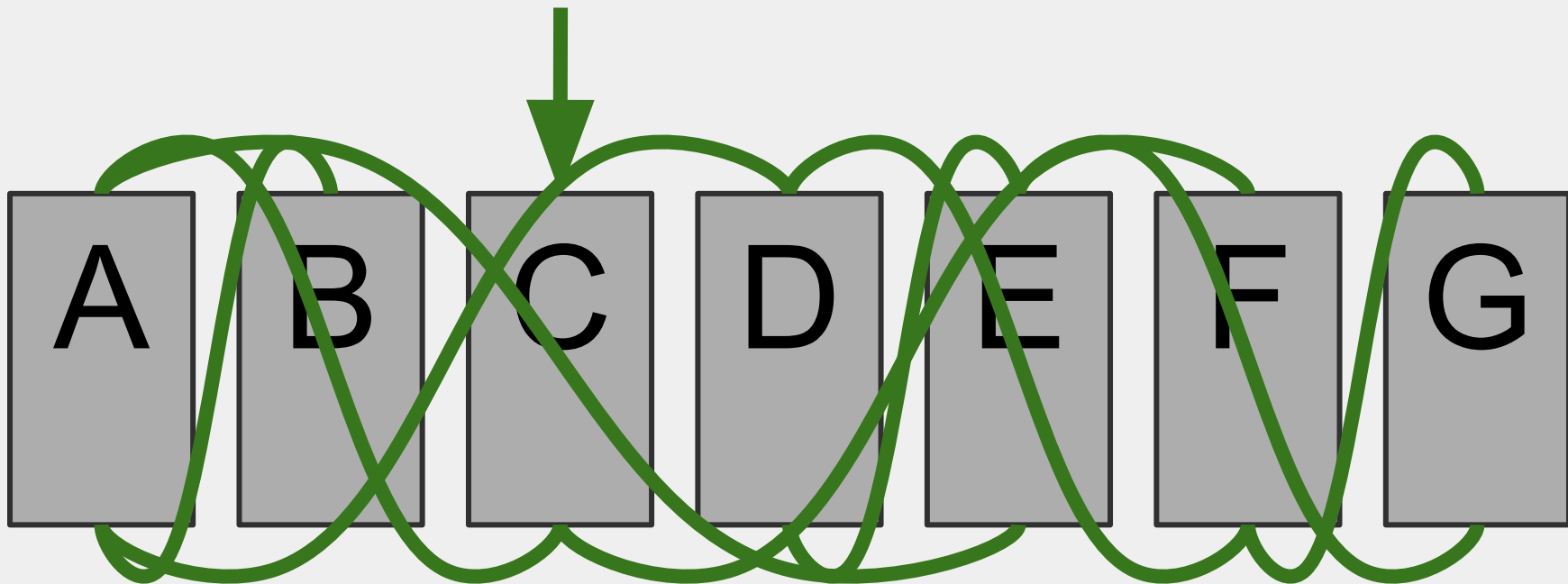
@CaseyRosenthal

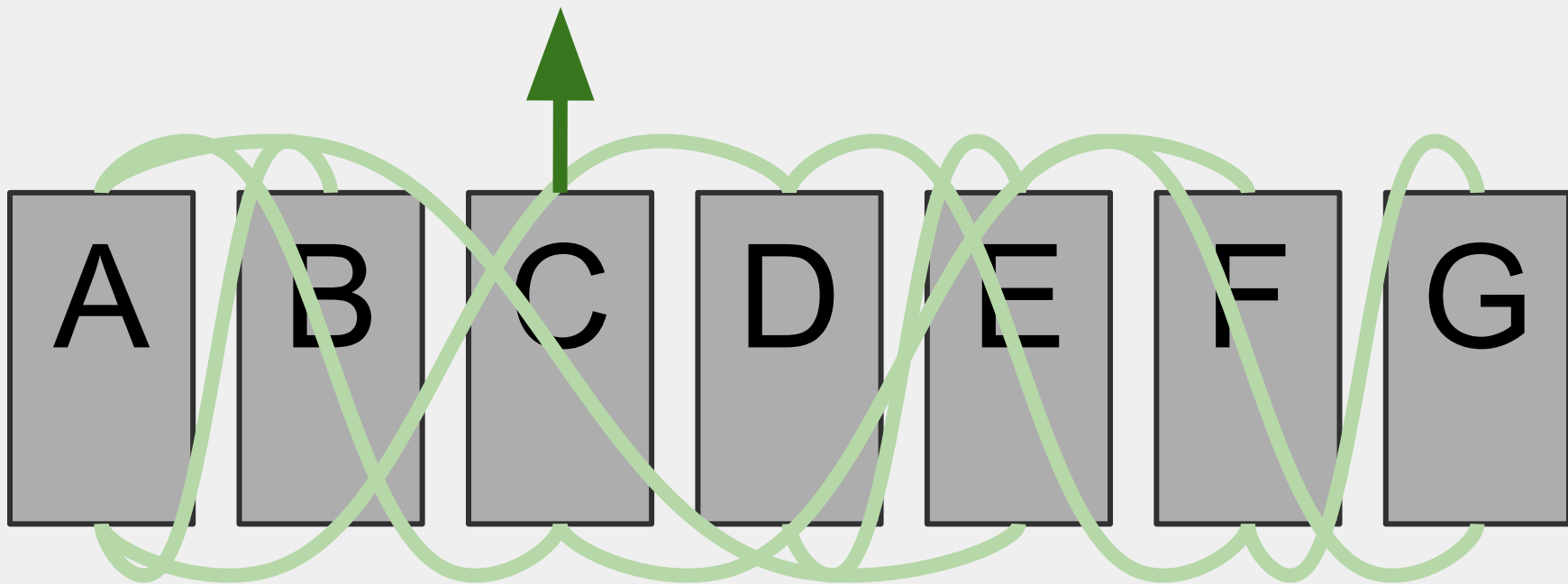


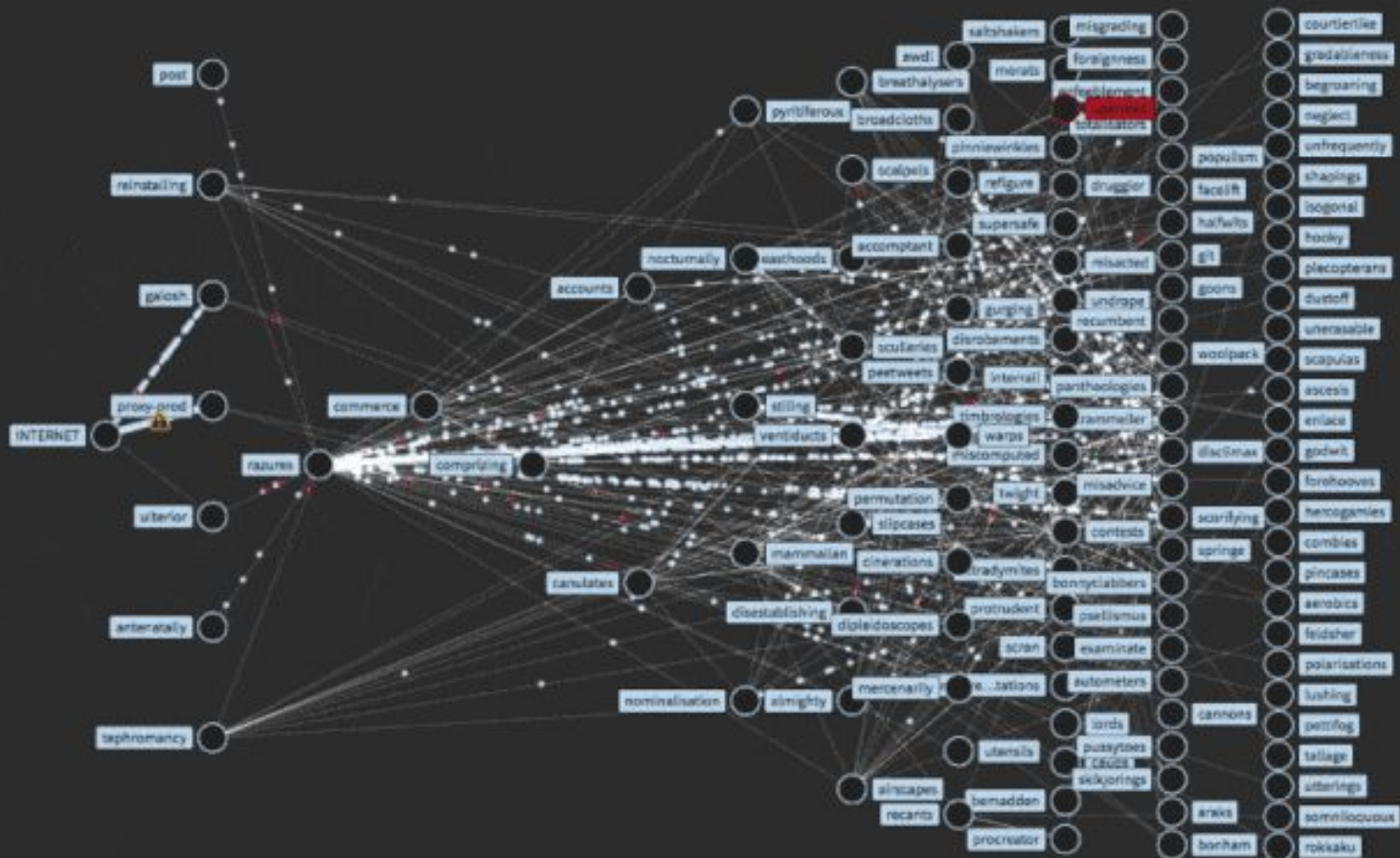


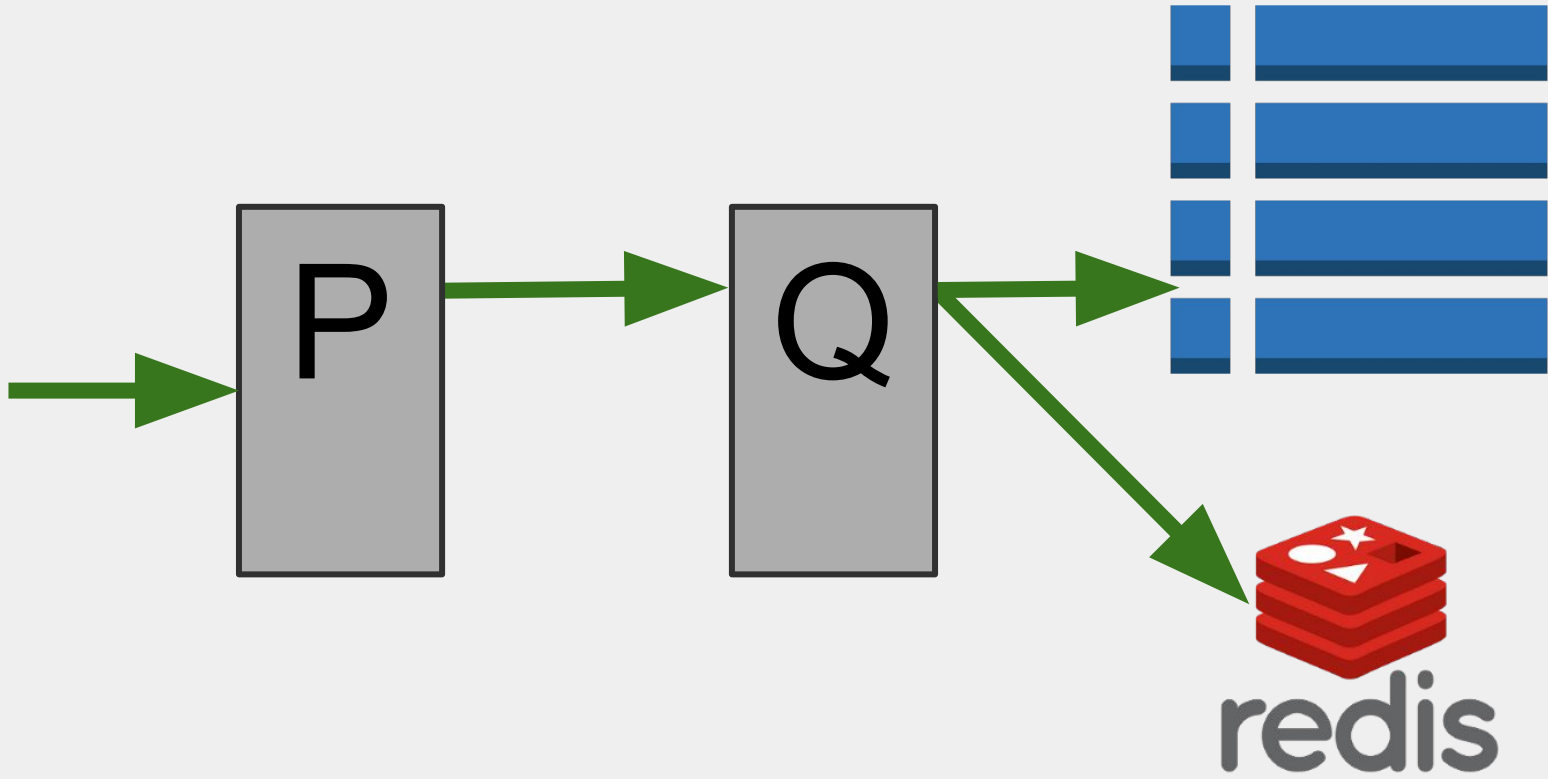


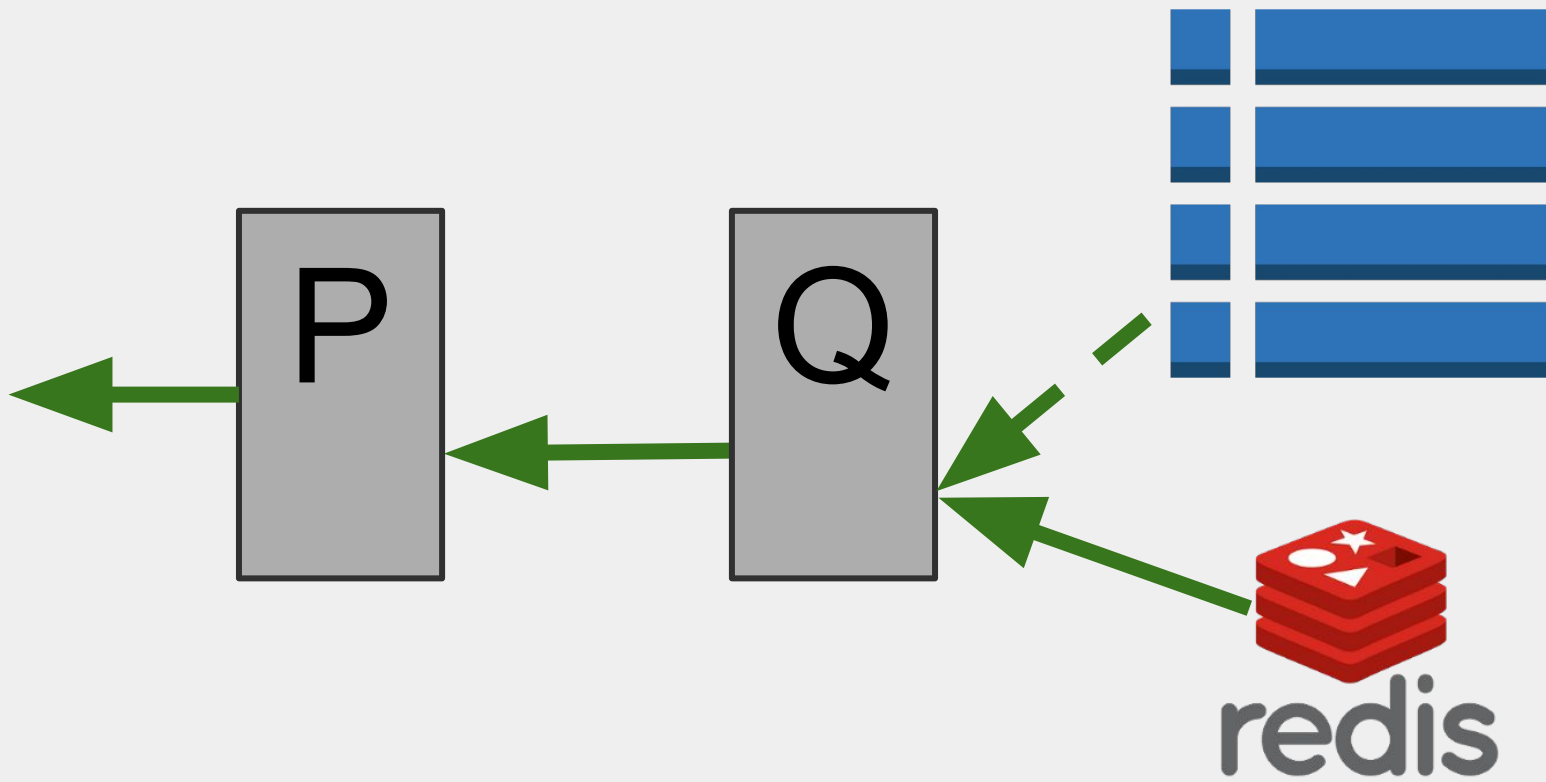


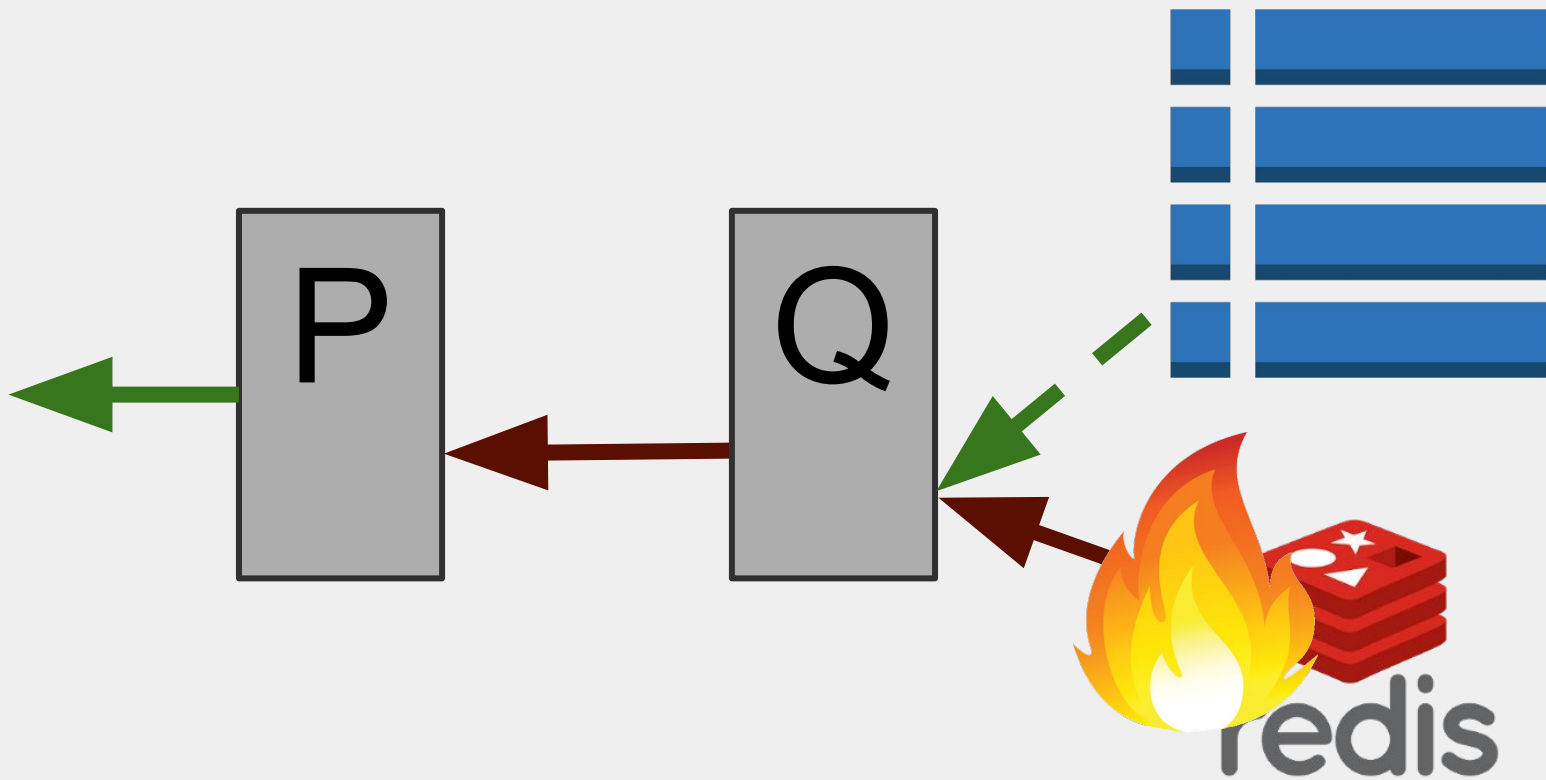


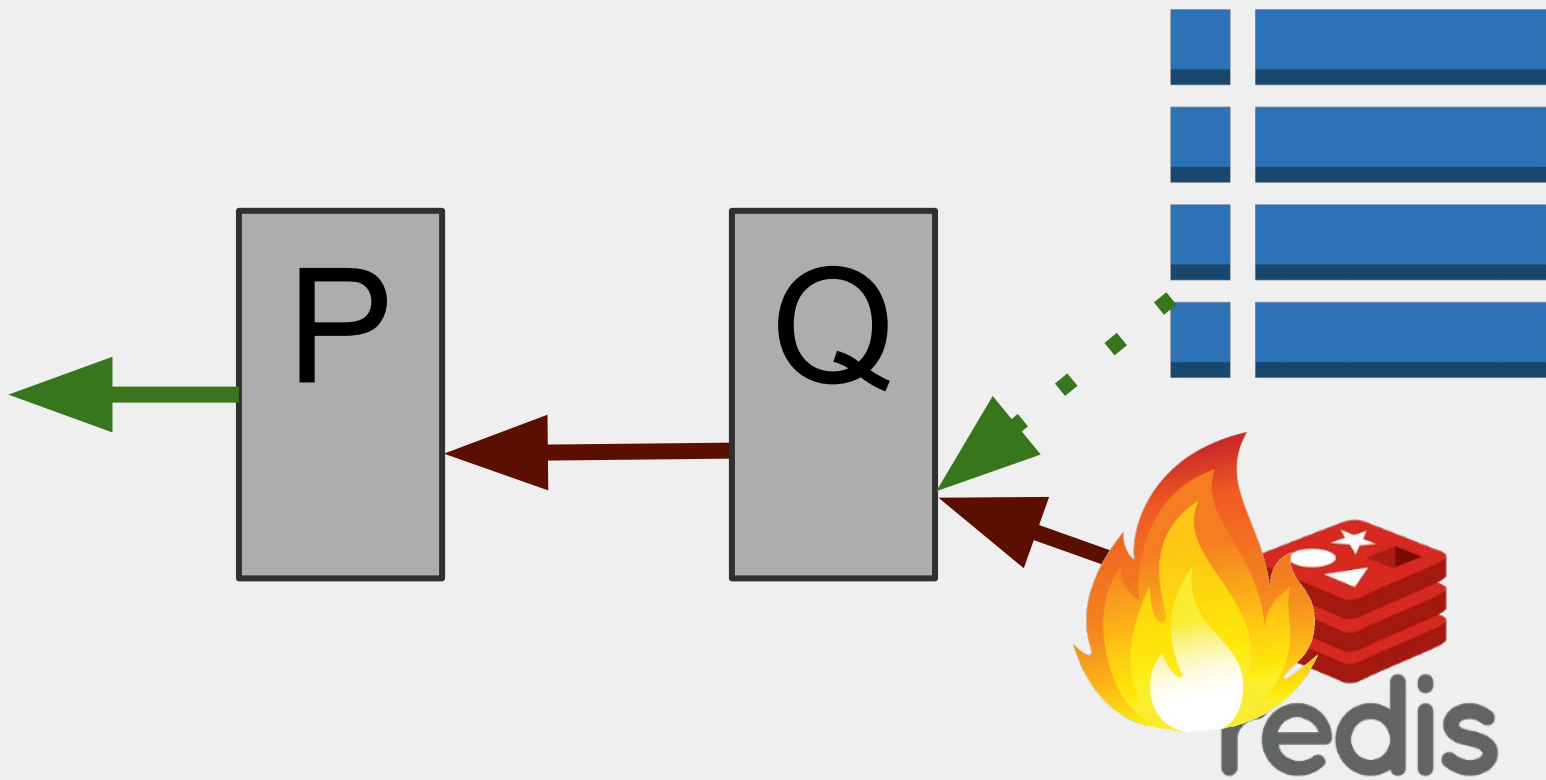


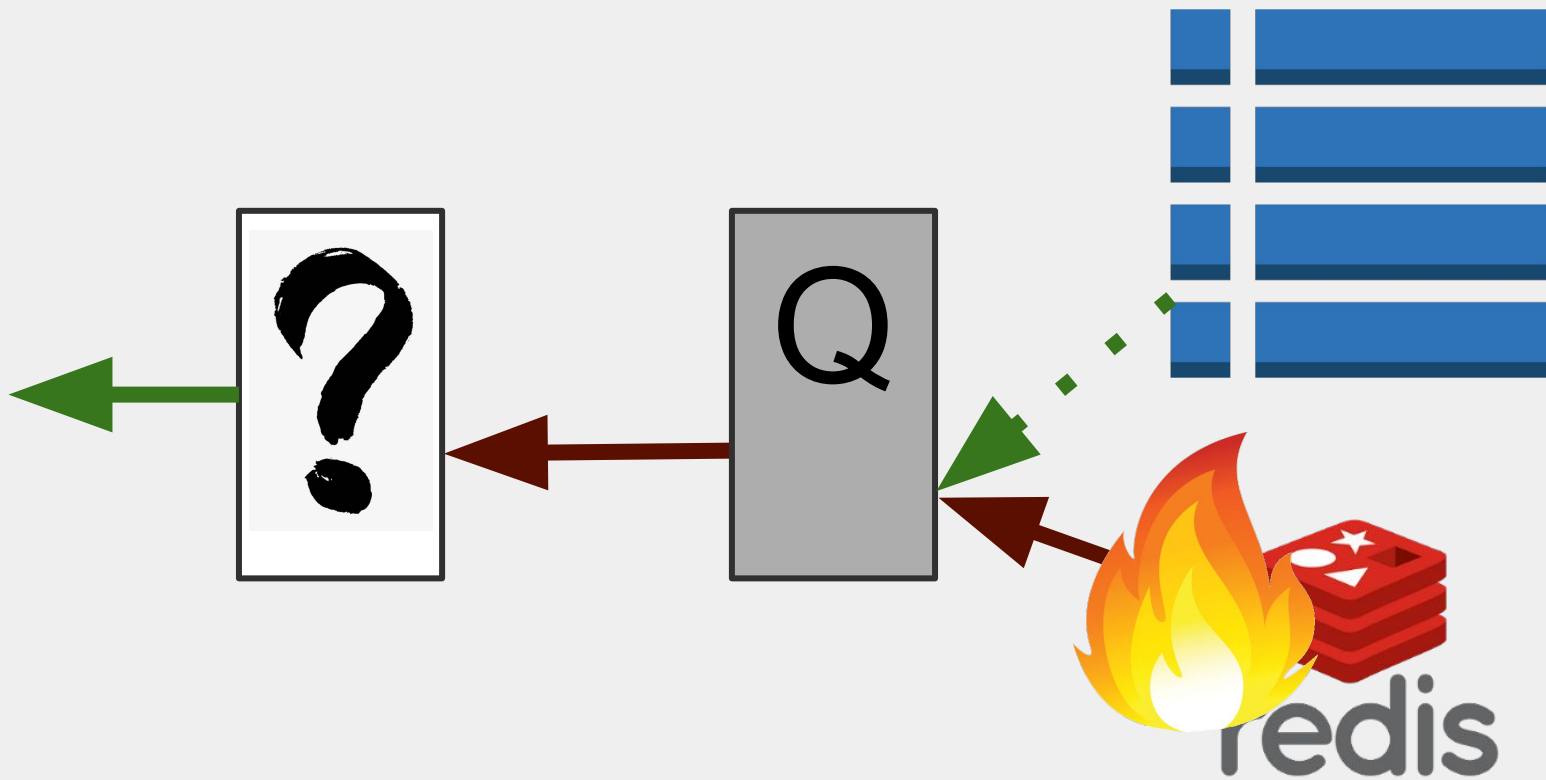


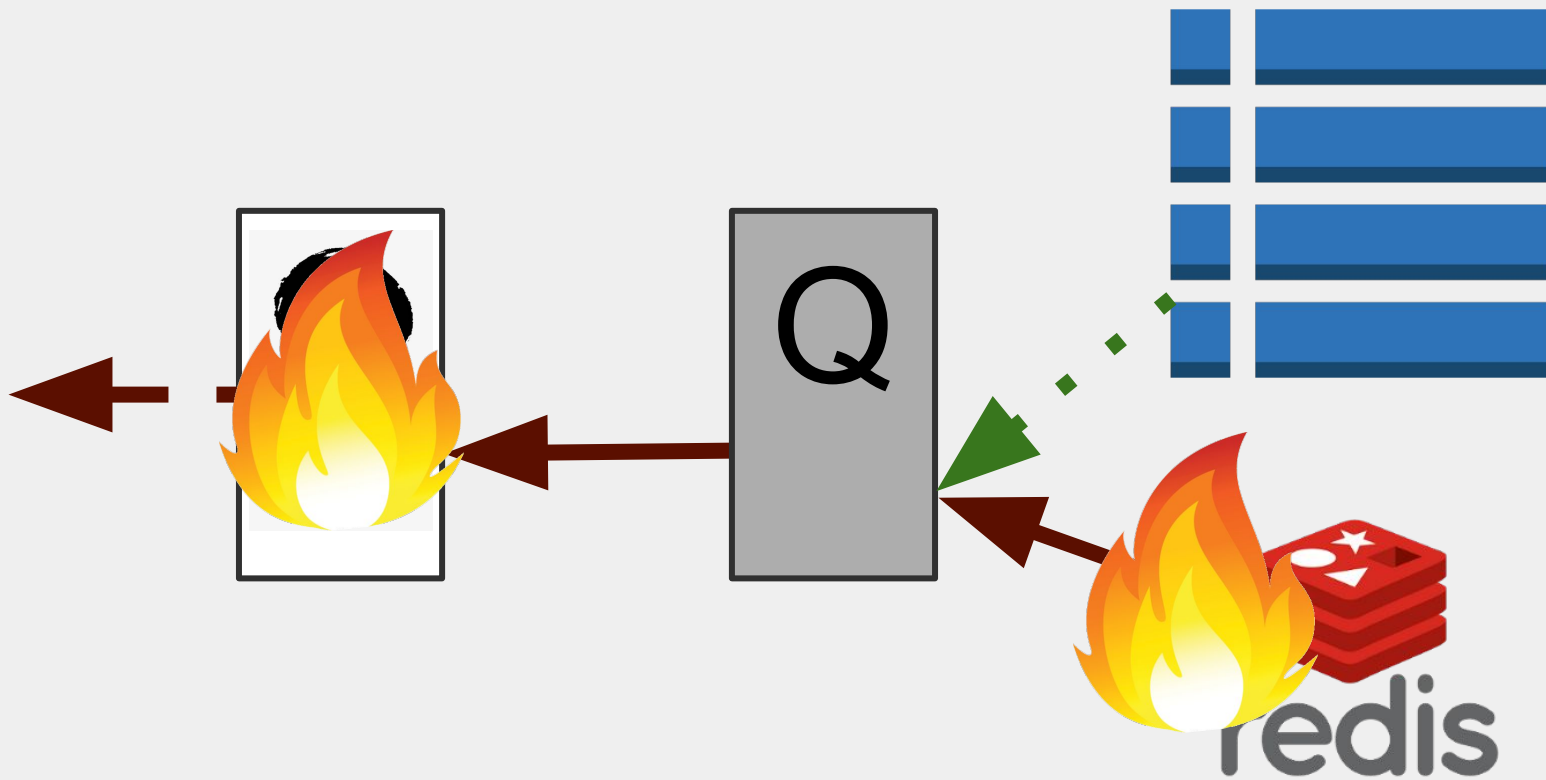












*How do we survive
the undesirable effects
of complex systems?*

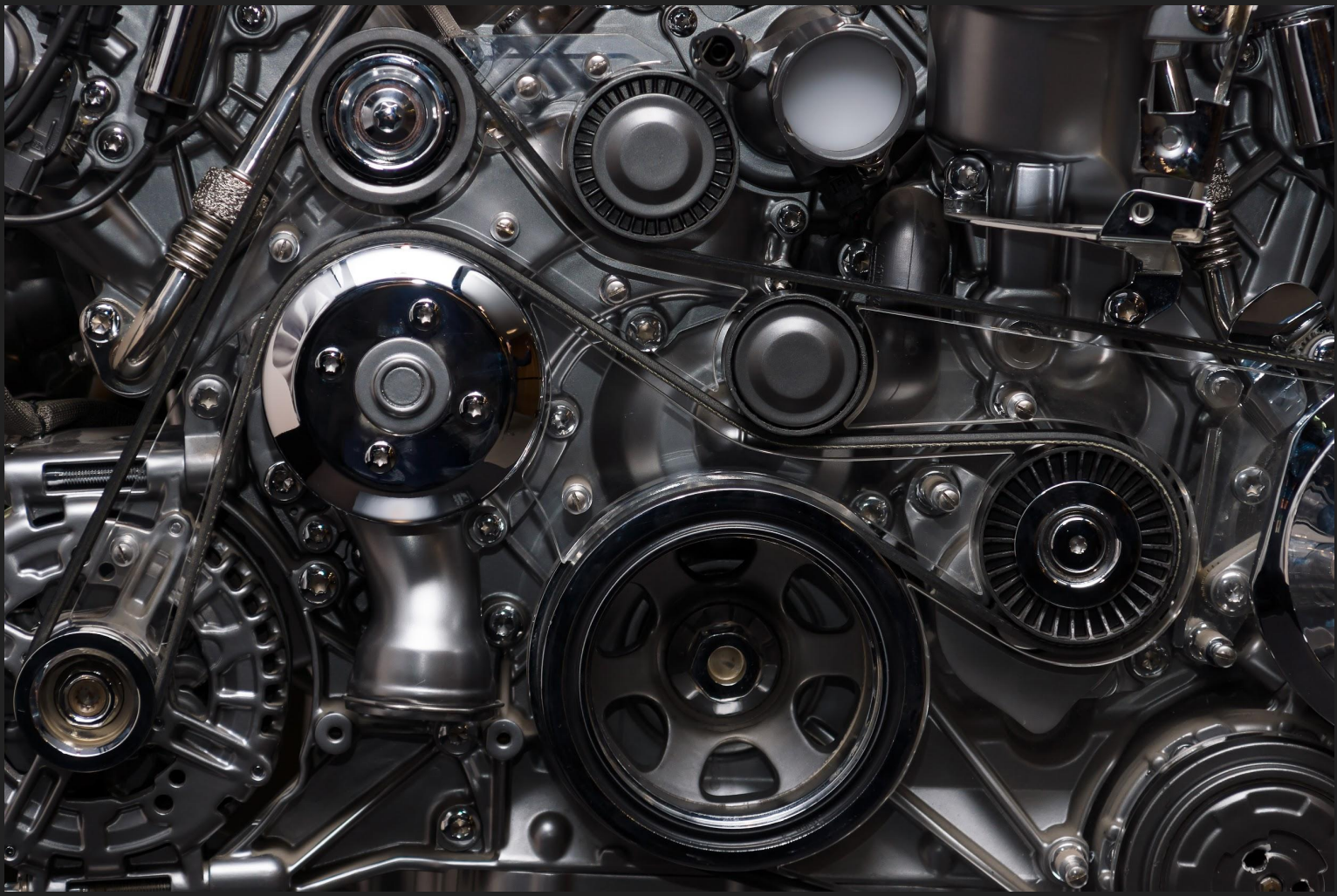
@CaseyRosenthal

*Casey, is the answer
Simplicity?*

@CaseyRosenthal



ACCIDENTAL

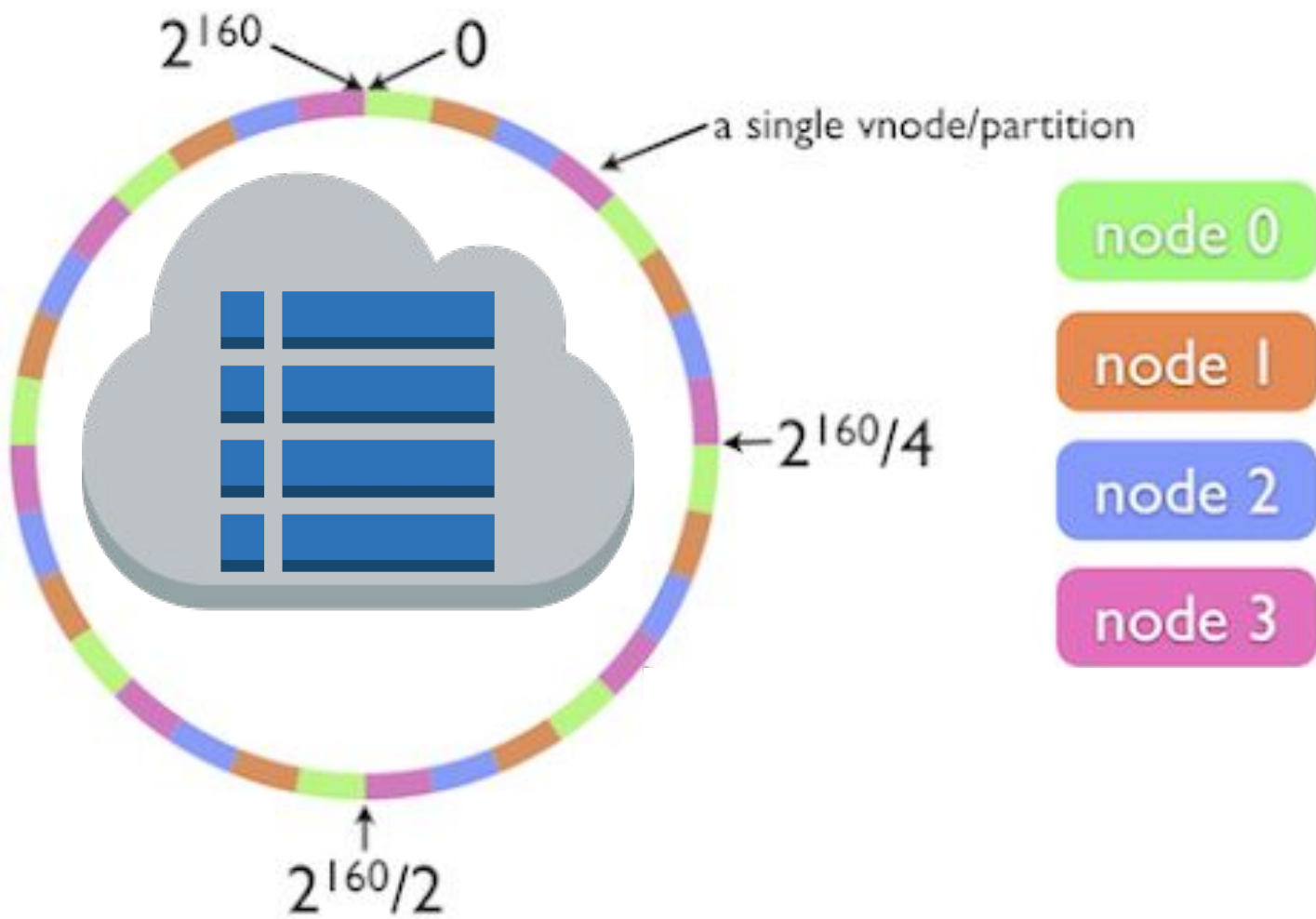


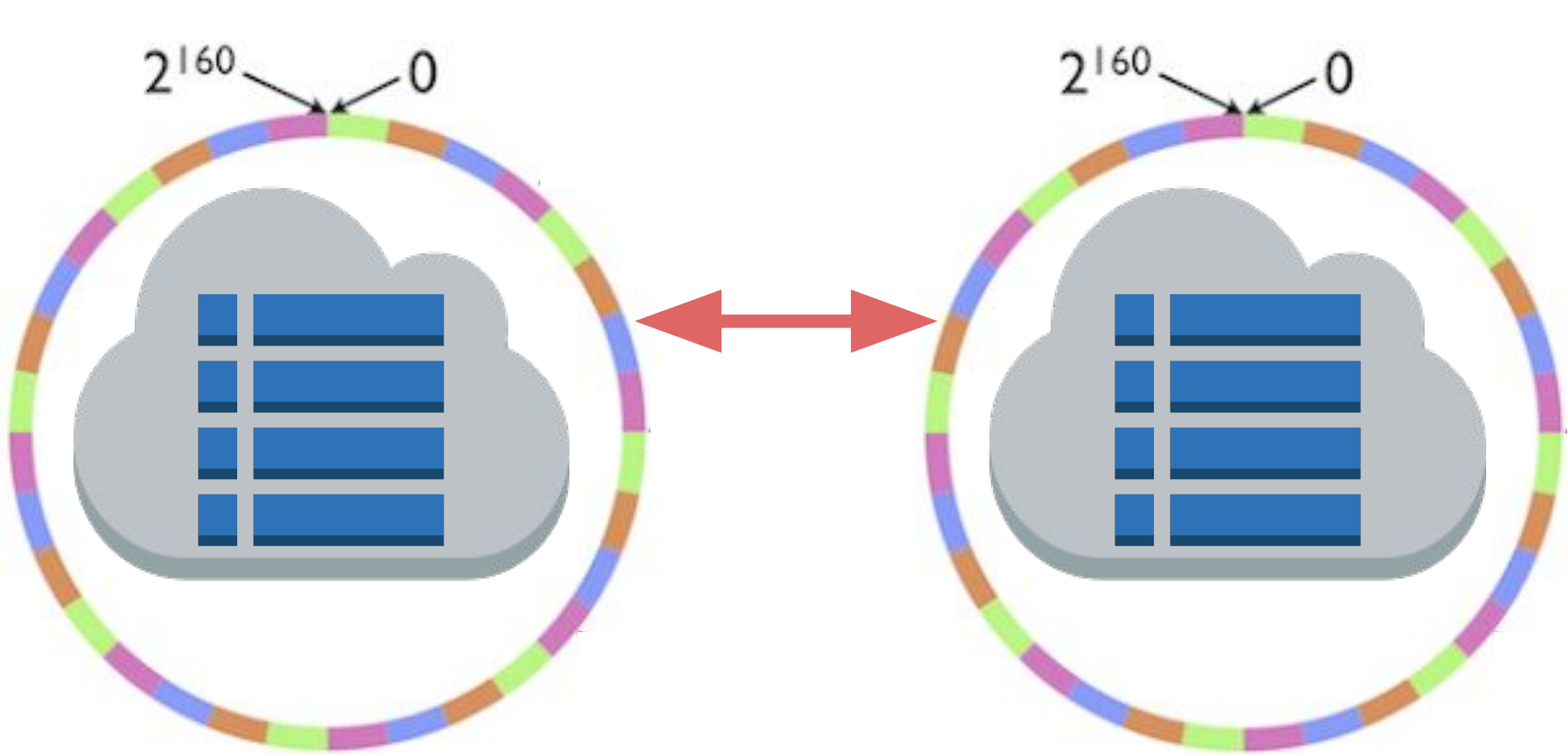
ESSENTIAL













*Casey, is the answer
Redundancy?*

@CaseyRosenthal

“Despite designers’ best intentions, redundancy can unwittingly increase the chances of an accident by encouraging operators to push safety limits well beyond where they would have, had such redundancies not been installed.”

-Snook, 2002

*Casey, is the answer
Observability?*

@CaseyRosenthal

“Other things being equal, the more complex, interactive, tightly-coupled and opaque the system, the greater the number of resident [bugs] it is likely to contain. However, while simpler systems are usually less interactive, less centralised and more transparent, they tend to be considerably less evolved with regard to built-in defenses. Thus, relatively few [bugs] can often wreak greater havoc in simpler systems than in more advanced ones.”

-James Reason, 1991

Economic Pillars of Complexity

States

Relationships

Environment

Irreversibility

*Casey, is the answer
Automation?*

@CaseyRosenthal

“Humans are notoriously bad at monitoring systems that rarely fail.”

-Snook, 2002

*Casey, is the answer
Training?*

@CaseyRosenthal

As a response to an incident,
“put them through training”
is an organizational odor.

@CaseyRosenthal

*Casey, is the answer
Compliance?*

@CaseyRosenthal

Best practices are not derived;
they are subjective attributions.

@CaseyRosenthal





Economics

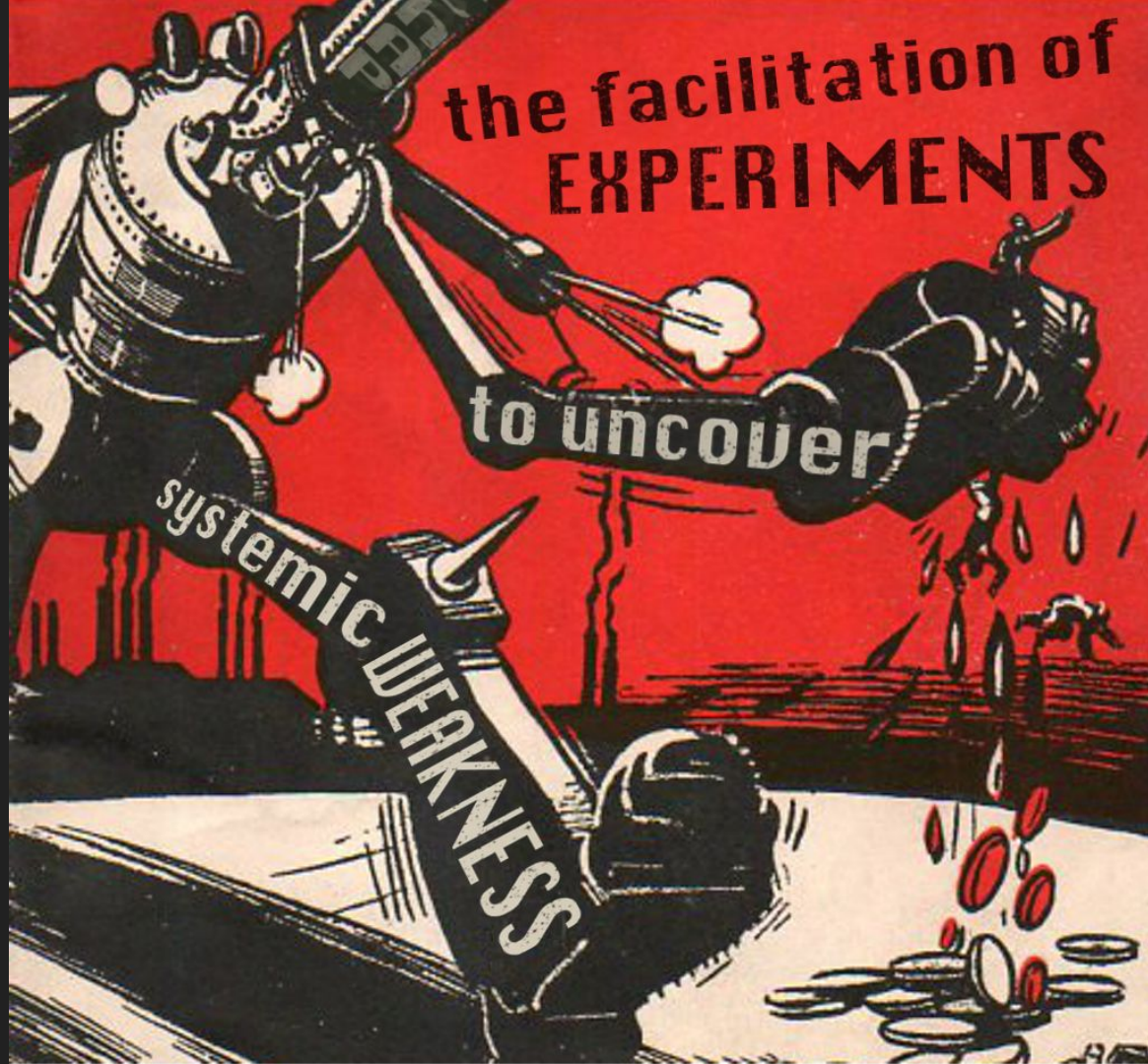
Workload

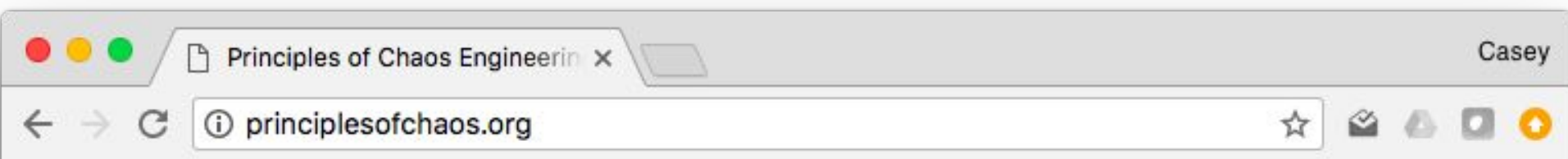
Safety

the facilitation of
EXPERIMENTS

to uncover

systemic **WEAKNESS**





PRINCIPLES OF CHAOS ENGINEERING

Last Update: 2017 April

Chaos Engineering is the discipline of experimenting on a distributed system in order to build confidence in the system's capability to withstand turbulent conditions in production.



*How do we survive
the undesirable effects
of complex systems?*

@CaseyRosenthal

Think of a well-run kitchen.

@CaseyRosenthal

- Embrace complexity and navigate it.

@CaseyRosenthal

- Embrace complexity and navigate it.
- Provide opportunities for teams to practice working together.

@CaseyRosenthal

- Embrace complexity and navigate it.
- Provide opportunities for teams to practice working together.
- Tolerate inefficiencies.

@CaseyRosenthal

- Embrace complexity and navigate it.
- Provide opportunities for teams to practice working together.
- Tolerate inefficiencies.
- Communicate the safety margin.

@CaseyRosenthal

*Humans create resilience,
not tools.*

@CaseyRosenthal

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NETFLIX

Chaos Engineering

Building Confidence in System Behavior
through Experiments



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